Sanjay Kumar Aluru

(9959856123)

Sanjayaluru2015@gmail.com

September 13, 2021

Dear Hiring Manager,

# I'm excited to be applying for the Customer Service Manager at Diebold Nixdorf. As someone who is highly focused and attentive to detail, I thrive on building quality process that surpasses customer/client expectations. I'm thrilled at the opportunity to show off my technical expertise and leadership skills as part of Diebold Nixdorf team.

I have possessed multiple roles in my IT career. I am having knowledge on both technical and non technical areas. I have the ability to set up and conduct team meetings to keep everyone updated and to provide assistance where it is needed to ensure quality work performance and to make sure all projects are completed on schedule.

I possess excellent interpersonal skills with the ability to build lasting relationships with clients and to set a good example for my staff. I also have the communication skills needed to make a connection with clients so that I understand exactly what it is they want and I have the technical skills to meet or exceed these expectations

I have earned the skills and knowledge needed to fill this position by completing an ITIL v4 Certification. Through this course, I gained a thorough knowledge of IT services that deal with designs and maintaining processes.

Thank you for your time and consideration. I'm looking forward to learning more details about the **Customer Service Manager** at **Diebold Nixdorf**. I'm excited about the opportunity to leverage my unique range of skills, and I'm eager to demonstrate my commitment for **Diebold Nixdorf**.

Sincerely,

Sanjay.